



## DEAR RESIDENTS, FAMILIES AND FRIENDS

As the pandemic rages on, our community is at high risk. November cases of COVID-19 have now surpassed the worst-case scenarios estimated by health experts, and the month has just begun. Now more than ever before it's critical that we remain diligent in practicing all safety measures, including limiting contact with anyone outside of our bubble.

Yesterday marked the third straight day of record-breaking cases in Ontario, with more than 1,500 new infections confirmed. The majority of these cases were found close by in residents within the Greater Toronto Area; there has also been a hospitalization due to COVID-19 at the Cobourg hospital, right here in our own backyard. Now, today, news coverage shows experts predicting cases in Ontario could spike to 6,500 new infections per day by mid-December.

Given our shared responsibility to protect Palisade Gardens and James Club, a community of high-risk individuals, we're asking that everyone be on high alert, especially if you need to be out in the community. Please continue to wash your hands with warm water and soap frequently, remain physically distanced at all times and wear a mask when in the company of anyone outside of our bubble. We strongly recommend having your essentials delivered to decrease any need for you to leave the home; we have all of your comforts right here at Goderich Place, including great dining services and social activities to keep everyone well fed and engaged.

To monitor and protect residents, staff and guests of Palisade Gardens and James Club, we've begun testing a new tablet program for contact tracing at the front entrance. For the next week, everyone coming and going from the home will be subject to the new screening process as we look to determine if it is effective for our community. Thank you in advance for your support as we conduct the trial.

Please know that visitation is still encouraged at Goderich Place; while in suite visitation is not permitted, we invite residents to host loved ones at our designated hosting areas by connecting with staff to book your spot.

Now is not the time to rest easy, it is in fact the time to be even more diligent and adhere to all measures to protect yourselves and each other. When the spread of COVID-19 is kept to low levels in the community, it decreases the risk of exposure for everyone.

On a more positive note, efforts to find a vaccine have resulted in huge leaps and experts believe we may be looking at distribution of a vaccine this coming spring. For now, let's all remain positive and hope for the best while doing our very best.

Thanks again for your support.

Sincerely,

Jason Mercier, Director of Operations, Retirement Life Communities Group of Companies, and  
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences