



## ATTENTION RESIDENTS, FAMILIES, STAFF AND FRIENDS

We received confirmation from HKPR District Health Unit region, which includes Northumberland County, Haliburton County and the City of Kawartha Lakes, that as of 12:01 a.m., on Monday, December 7, the region is in the YELLOW-PROTECT level of the provincial COVID-19 response framework. This directive is being implemented as a result of widespread transmission and infection within the larger community.

The Yellow – Protect level of the Keeping Ontario Safe & Open Framework provides strengthened public health measures and requires that Palisade Gardens and James Club implement the following additional measures immediately:

- Residents are now limited to one visitor at a time in a designated public visitation area;
- Residents are no longer permitted to leave for short absences and temporary absences, except those required for healthcare purposes (i.e., medical appointments);
- Residents are permitted outside on the Palisade Gardens and James Club property while practicing social distancing.

Please note that our dining room will remain open and activities will continue in groups of ten until further notice. We will be accepting deliveries to the front door and loading dock only, all other building access points will remain locked so that we can carefully monitor activity for contact tracing purposes.

We ask that you continue to be diligent and follow directions from public health officials by washing your hands with warm water and soap frequently, remaining physically distanced at all times and wearing a mask when in the company of anyone outside our bubble. Please arrange for your essentials to be delivered to Palisade Gardens and James Club at this time; contact a member of our staff if you have any questions about how to arrange a delivery.

These new measures are being implemented at the direction of government and health authorities to decrease the possibility of the virus spreading into Palisade Gardens and James Club. We thank you in advance for your attention, support and patience.

Sincerely,

Jason Mercier, Director of Operation, Retirement Life Communities Group of Companies, and  
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences