

ATTENTION RESIDENTS, FAMILIES, STAFF AND FRIENDS

We received confirmation from HKPR District Health Unit region, which includes Northumberland County, Haliburton County and the City of Kawartha Lakes, that as of 12:01 a.m., on Monday, March 8, the region is in the YELLOW-PROTECT level of the provincial COVID-19 response framework.

The Yellow – Protect level of the Keeping Ontario Safe & Open Framework continues to provide strengthened public health measures.

Residents can now have two visitors at a time in a designated public visitation area. Please call the front desk to schedule a visit. It will be the same process as we had before Christmas.

What is new, is that we are now doing mandatory onsite Panbio rapid testing for all visitors and staff as an additional screening measure. Information on this screening measure will be sent out shortly.

Residents can continue to leave for required healthcare purposes (i.e. Medical appointments), groceries or to get medication. Over night visits are still not allowed within the yellow designation zone.

Residents are permitted outside on the Palisade Gardens and James Club property while practicing social distancing.

Please note that our dining room will remain open and activities will continue in groups of ten until further notice. We will be accepting deliveries to the front door and loading dock only, all other building access points will remain locked so that we can carefully monitor activity for contact tracing purposes.

We ask that you continue to be diligent and follow directions from public health officials by washing your hands with warm water and soap frequently, remaining physically distanced at all times and wearing a mask when in the company of anyone outside our bubble. Please arrange for your essentials to be delivered to Palisade Gardens and James Club at this time; contact a member of our staff if you have any questions about how to arrange a delivery.

These new measures are being implemented at the direction of government and health authorities to decrease the possibility of the virus spreading into Palisade Gardens and James Club. We thank you in advance for your attention, support and patience.

Sincerely,

Dana Dudley, Director of Care, Palisade Gardens and James Club Retirement Residences
Jason Mercier, Director of Operation, Retirement Life Communities Group of Companies
Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences