



October 21, 2021

Dear Residents, Families and Staff of Palisade Gardens and James Club:

We're very happy to inform you that Northumberland, Kawartha, Pine Ridge District Public Health has declared the COVID-19 outbreak at Palisade Gardens and James Club over, effective today. We're also happy to report that all 3 staff members who tested positive are now fully recovered.

Fully vaccinated visitors are now permitted in the building with screening protocols in place. All activities, both indoor and out, will resume as of today and the dining room is now open for meals.

Everyone at Palisade Gardens and James Club will continue following all health and safety measures, including regular self-assessment for symptoms, masking, enhanced sanitation and physical distancing to help stop the spread of COVID-19 in our home and in the community.

Please know that we remain resolute in our commitment to the safety and well-being of our community and are very happy that we were able to prevent any of our residents from becoming infected with the virus. It is because of all of you adhering to the safety measures that we're able to continue providing a safe, clean and comfortable environment. Thank you! We're grateful and appreciative of all your efforts.

Should you have any questions or concerns please contact me directly.

Sincerely,

Micki McLean, General Manager, Palisade Gardens and James Club Retirement Residences