



DEAR RESIDENTS, FAMILIES AND FRIENDS

It has come to our attention that some residents are not adhering to our recommendations to remain within our bubble at Palisade Gardens and James Club. This concerns us immensely. Recent numbers show cases of COVID-19 are on the rise across the province. This month alone 307 people with COVID-19 have died in Ontario and another 150 patients infected with the virus are currently in ICUs across the province.

Northumberland County is not immune to the virus and while it is not currently a hot spot, our status could change quickly. It is critical that you weigh the risks closely and determine if that quick trip to the grocery store is worth the impact it could have on our community before leaving the building.

A reminder that all necessities can be delivered to Palisade Gardens and James Club, this includes all groceries and prescriptions. Exercise classes are available online so please be sure to contact the social coordinator if you need help setting one up. Should you wish to coordinate a virtual visit with a loved one and need help setting it up, just let us know and we can help. Our priority is maintaining a healthy and safe environment so that everyone can continue to move around freely and participate in social activities and dining services – if we don't protect our bubble we risk having to go back into isolation, something no one wants to happen.

As government experts continue to monitor the situation closely to determine how best to move forward, we implore you directly – please do not put the health and safety of our community at risk. Please consider your neighbours and friends. We understand there is fatigue – we feel it too. That said, now is not the time to loosen your resolve. Now is the time to reach deep within and do what you know is best for yourself, your family and for our entire community.

Please think twice before leaving the building and exposing our community to the virus.

Sincerely,

Jason Mercier, Director of Operations, Retirement Life Communities Group of Companies, and
Micki McLean, Managing Director, Palisade Gardens and James Club Retirement Residences